

## TERMS AND CONDITIONS – Norfolk Island Social Chess Challenge July 2019

### DEPOSITS AND PAYMENTS

To confirm your place with Go See Touring, we require a non-refundable deposit of \$500 per person upon booking. Payment of the remaining balance is required by 3 May 2019. Payments by Credit Card are subject to Merchant Fees. If paying by cheque please allow 5 working days for cheques to clear prior to due date. Should minimum numbers not be reached and the tour cancelled, your deposit will be refunded in full.

### CHANGES TO THE ITINERARIES

Changes to confirmed arrangements will incur a transaction fee and are subject to any supplier charges and conditions. Contact Go See Touring for details.

### CANCELLATIONS AND REFUNDS

All cancellations must be advised in writing. Once full payment has been received and documents issued, booking is subject to fees levied by each operator according to their respective Terms and Conditions. If cancelling within 30 days of departure 100% cancellation will apply to all arrangements. Additional airline cancellation fees may apply if internal airfares are issued. **All cancellation fees are subject to change at the discretion of airlines, hotels and other suppliers.**

### TRAVEL INSURANCE

Go See Touring strongly recommends that at the time of booking, you purchase a comprehensive travel insurance policy of your choice. We suggest that the policy should include, but not be limited to the following features: Loss of deposit through cancellation, personal baggage, loss of money, medical expenses, and additional expenses to cover hotel accommodation and repatriation costs to Australia should the tour or holiday need to be extended or curtailed due to illness while overseas, or due to the need to return to Australia because of unexpected death or illness of a close relative. Go See Touring offers several comprehensive options, details of which will be forwarded to you. Go See Touring requires a signed refusal prior to documents being dispatched, if you choose to arrange alternative travel insurance.

### DOCUMENTATION AND PASSPORTS

**A copy of your valid passport must be provided to Go See Touring at the time of booking.** Posted photocopies, clear faxes or scanned files via email are accepted. Please advise your Go See Touring consultant your name as it appears in your passport when booking flights. Failure to do so may result in airline re-issue fees been charged. It is passenger's responsibility to ensure all details are correct. For further clarification regarding your passport or visas please contact Go See Touring. Passport must have 6 months validity from date of return. Non-Australian Passport holders should check with their consulate regarding Visa requirements.

**ITEMS NOT INCLUDED** Unless otherwise specified the costs of meals, drinks, laundry, tips and gratuities and items of personal nature are not included.

### OUR SERVICES

The services which Go See Touring provide consist of arranging and coordinating travel, accommodation, making bookings and issuing appropriate tickets and vouchers. Go See Touring is constantly striving to improve our itineraries and inclusions. If such improvements can be made, or unforeseen circumstances, beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute inclusions.

### OUR LIABILITY

Go See Touring undertakes to perform these services with reasonable skill and care. We will not be held liable for any loss or damage arising from acts or defaults outside our control, including (but not limited to) acts or defaults of actual travel, accommodation and suppliers. The Trade Practices Act 1974 applies to services supplied by Go See Touring.

### PRICES

All prices are in Australian Dollars and are quoted per person. Due to currency fluctuations and changes in service costs, prices are subject to variation at any time until full payment is received.

### UNUSED SERVICES

Refund will not be provided where due to illness or personal choice you do not utilise part of or all of your chosen package.

### FORCE MAJEURE

If by any means of any event of force majeure (which shall include terrorism, pandemic or any cause or event outside our control) we shall be delayed in or prevented from performing our obligations, then such delay or non-performance shall not be deemed a breach or entitle a damages claim. Our obligations shall be suspended whilst such event of force majeure continues.

**Payment Schedule: \$500 Per Person deposit due with Booking Registration.**

**Balance of Payment Due: 3 May 2019**

## GO SEE TOURING

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